

JOB OVERVIEW

JOB TITLE	<ul style="list-style-type: none"> Regional Operations Manager
DEPARTMENT	<ul style="list-style-type: none"> Operations
LOCATION	<ul style="list-style-type: none"> Southwest, NV or AZ
REPORTS TO	<ul style="list-style-type: none"> Sr Operations Manager

GENERAL JOB DESCRIPTION

- The Regional Operations Manager position requires strong analytical and technology skills and be able to interact with customers of all knowledge levels. The person who succeeds as Operations Manager would be self-motivated, smart, and conscientious, have a strong work ethic and like new challenges. It's also important for you to have excellent verbal and written communication skills and be organized and disciplined. You will receive training in all aspects of our business operations and software applications. Your hard work and professional dedication will earn rewards of a competitive compensation package that includes full benefits.

DUTIES & RESPONSIBILITIES

- Customer service: working with our customers to set up deliveries and pick-ups, generating rental agreements, aiding in initial operation, and set up of equipment, fielding and handling operational and maintenance related questions, and help troubleshoot problems.
- Conduct equipment inspections pre and post rental, making sure they meet DOT, safety and maintenance guidelines and are operating properly.
- Fleet Management: ensuring recommended planned maintenance is being performed and equipment is operating to its optimal levels, while keeping expenses to a minimum.
- Control and reduce operating costs associated with region operations, repair, and maintenance, and pick-up and delivery.
- Manage vendors and A&M technicians and assigning and prioritizing repair work to vendors and technicians.
- Using technology to perform inventories, manage equipment and other operational tasks.
- Manage inventory and arrange transport to and from customer locations.
- Prime and start refrigeration units
- Fast passed environment.
- Light mechanical, wire plugs fix hole in container. Some hands-on work
- Weekly start units that are not used in the yard-maintenance
- Shipping ramps, transfer etc.- Josh?
- High attention to detail and follow through on service calls
- After hours phone calls
- Ability to multitask- trouble shoot customers problems
- Approve invoices
- Review repair invoices

EDUCATION & TRAINING

- BA preferred and 2 years' experience in the refrigerated/trailer/container/ truck rental industry

KNOWLEDGE & EXPERIENCE

- Basic mechanical and electrical knowledge
- Excellent communication skills, self-motivated, with a sense of urgency
- Proficient in Microsoft Office Suite or similar software.

SKILLS & ABILITIES

- Able to crawl under and climb over equipment. Inspect equipment, firsthand.
- Must be able to lift up to 100 pounds at times.
- Able to travel as needed.

WORKING CONDITIONS

TRAVEL

- Travel 50%

HOURS / SHIFTS

- Monday- Friday

SALARY

- Exempt Position

BENEFITS

- A&M Cold Storage provides benefits-eligible employees with a comprehensive benefits and perks package that goes well beyond the number you see in your paycheck. From sponsored medical, generous retirement plan and a great work life balance, A&M believes in rewarding its hard-working employees for their contributions toward the company's success.

OTHER

- Applicants must not now, or in the future, require sponsorship for an employment visa.
- Diversity has power. It is an investment in our present and our future. That is why we celebrate and respect the rich culture and differences of our employees, customers, business partners, and communities we serve.
- At A&M Cold Storage, employment decisions are made without regard to race, color, religion, national or ethnic origin, sex, sexual orientation, gender identity or expression, age, disability, protected veteran status or other characteristics protected by law.